

# What Are The Midphase Default Email Settings

*This article will help you know what generic settings you need to use for your email client.*

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## CHI Accounts

### Webmail Access:

1. Go to <https://chimail.midphase.com>
2. Click Login in the top menu

### Generic Email Client Settings:

**NOTE:** These are the generic and default settings for your account. You will need to modify the settings below to match the domain for your account. These settings will only work if your domain is pointing to Midphase nameservers correctly (ns14.midphase.com, ns15.midphase.com, ns16.midphase.com) and your email is for the primary account on your shared web hosting, or you have registered a domain with Midphase.

#### Protocol: POP3

Server/Hostname/Address: <https://chimail.midphase.com>  
Username: you@yourdomain.com  
Password: Your Password (Can be reset in CHI)  
Incoming Port: 110  
Outgoing Port: 25 (not recommended), 587, 8025  
Outgoing Server Requires Authentication  
SSL: Disabled  
Secure Password Authentication: No

#### Protocol: POP3 with SSL

Server/Hostname/Address: [chimail.midphase.com](https://chimail.midphase.com)  
Username: you@yourdomain.com (Enter your email account in all lowercase)  
Password: Your Password (Can be reset in CHI)  
Incoming Port: 995  
Outgoing Port: 465  
Outgoing Server Requires Authentication  
SSL: Enabled  
Secure Password Authentication: No

#### Protocol: IMAP\*\*

Server/Hostname/Address: [chimail.midphase.com](https://chimail.midphase.com)  
Username: you@yourdomain.com  
Password: Your Password (Can be reset in CHI)  
Incoming Port: 143  
Outgoing Port: 25 (not recommended), 587, 8025  
Outgoing Server Requires Authentication  
SSL: Disabled  
Secure Password Authentication: No

#### Protocol: IMAP\*\* with SSL

Server/Hostname/Address: [chimail.midphase.com](https://chimail.midphase.com)  
Username: you@yourdomain.com (Use your email address in all lowercase)  
Password: Your Password (Can be reset in CHI)  
Incoming Port: 993  
Outgoing Port: 465  
Outgoing Server Requires Authentication  
SSL: Enabled  
Secure Password Authentication: No

\*\*Please note that IMAP has to be enabled for your email account on the server itself before it can be used. IMAP is included with most hosting packages and Premium Email Services. To enable this or to confirm if your package qualifies, please submit a ticket.

\*Some mobile providers require different SMTP settings. If you are setting up your device and having any trouble using the above settings, your Mobile Service Provider or phone manufacturer may require different settings to use email on your Mobile device. \*

If you encounter any errors or problems with this process, please contact our Technical Support Department. They will be happy to help resolve any issues you experience.



Many clients are choosing to use IMAP to sync their computer, tablet and mobile devices when sending and receiving email. For cPanel Email, you can visit the instructions [here](#).

## Related articles

- [Redirecting A Page](#)
- [How To Enable Two-Factor Authentication](#)
- [What Is Email Spoofing](#)
- [Set Up Your Store](#)
- [How To Add My Email Account To Entourage](#)