

# How To Cancel My Account

*This article contains information about canceling an account with Midphase.*

We are committed to providing a high quality service to each one of our clients and would love to do all we can to keep you engaged and satisfied with our services.

Please contact any of our representatives with your concerns or questions and we'll do all we can to get you back on track.

If you wish to submit a service cancellation request, contact one our representatives through the following options:

- Opening a live chat
- Calling our support staff at 1.866.643.7427
- Submitting a ticket from your CHI account
- Sending an email ticket request from your email address on the account to [billinghelp@midphase.com](mailto:billinghelp@midphase.com)

Our support team can assist you with any questions or concerns via any one of these methods.