

How to find Account ID

To find your account ID follow the steps below:

Log into your CHI account at <https://chi.midphase.com>

Once logged into your account, you can find your account ID in the top right-hand corner.



The six-digit number you see is your account ID. Be sure to provide this number along with the telephone support pin when contacting technical support.

If you do not know how to find your telephone support pin, please follow the guide found below:

[How To Locate The Telephone Support PIN In CHI](#)