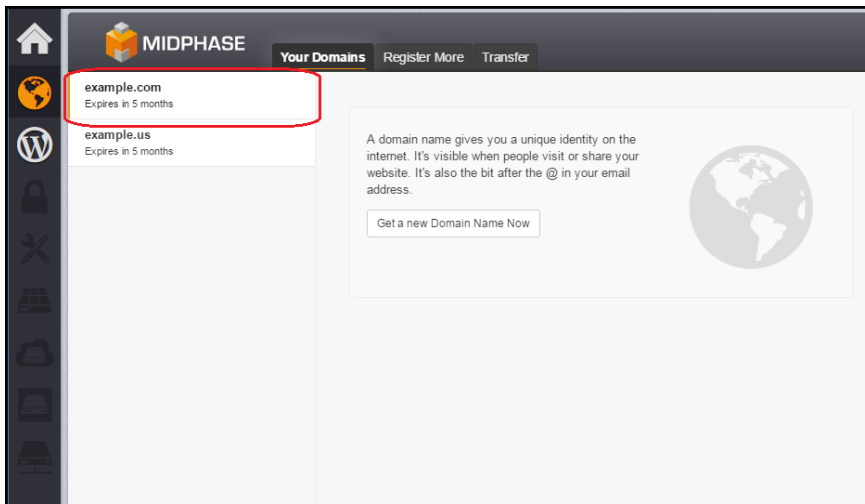


How To Manage DNS

This article will explain how to use the Domains/DNS portion of your Midphase CHI platform.

Step One: Navigate To The DNS section of CHI

1. Log in to your CHI account at <https://chi.midphase.com>.
2. Click on the Domains Tab off to the left
3. Select the domain you wish to edit the DNS for on the left



4. Click on the DNS tab towards the top of the Page



Step Two: Edit The Nameserver Information

1. From this screen you can edit the nameservers.

The default nameservers for Midphase are the following:

1. ns14.midphase.com
2. ns15.midphase.com
3. ns16.midphase.com

2. Once you are done editing the nameservers click the blue save changes button.

DNS Settings

Nameservers

| Name Server | Hostname | IP Address (not required) |
|---------------|--|---------------------------|
| Name Server 1 | <input type="text" value="ns14.midphase.com"/>  | <input type="text"/> |
| Name Server 2 | <input type="text" value="ns15.midphase.com"/> | <input type="text"/> |
| Name Server 3 | <input type="text" value="ns16.midphase.com"/> | <input type="text"/> |

Step Three: Configure Advanced Options

1. If you wish to edit advanced records click show advanced options to expand the page to look something like this:

Step Four: Troubleshoot Common Errors

The most commonly edited DNS settings are A, CNAME, and MX records.

Examples of how to set up these records are below:

A Record: Points your domain name to a hosting server.

Host: domain.com

Points To: IP Address 77.92.66.24

TTL: 86400 (1 Day)

CNAME Record: Connects the www or subdomain to your domain name.

Host: www.domain.com or example.domain.com

Points To: domain.com

TTL: 86400 (1 Day)

MX Record: Connects your domain to a mail server.

Priority: 0 (A record with a priority of 0 will be checked first, then higher priorities)

Host: domain.co.uk

Goes To: mx.domain.co.uk.cust.a.hostedemail.com

TTL: 14400 (4 Hours)

If you have any problems or questions about managing the DNS for any of your domain or services, please feel free to [contact us](#).

Related articles

Page:[How To Update Name Server Records](#)

Page:[How To Manage DNS](#)

Page:[What Is The Domain WHOIS Information](#)

Page:[What Is A Trademark](#)

Page:[What Is A Domain Name Registrar](#)